



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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September 10, 2007

Nathan Smith, Administrator
Hillcrest
1093 S Hilton
Boise, ID 83705

Dear Mr. Smith:

On August 24, 2007, a complaint investigation survey was conducted at Hillcrest. The survey was conducted by Eric Mundell, Sanitarian. This report outlines the findings of our investigation.

Complaint # ID00003189

Allegation #1:

The pilot light on the gas stove in the kitchen keeps going out. There is a smell of gas. This happened again about 4 nights ago and the stove was relit by maintenance. The pilot light went out in December 2006.

Findings #1:

During the investigation, there was no smell of gas and staff stated the pilot lights went out 1 time at night the week previous to the investigation. Staff was sweeping/mopping in the kitchen and accidentally blew out the pilot lights as the area around the stove was being cleaned. Staff stated this also happened about one year ago when the hood was being cleaned and the contractor put out the pilot light when shields were hung in the kitchen around the hood. Further information that was disclosed indicated that the night light is checked nightly after dietary staff leave the building. The facility is currently using a check list that showed the nightly check of the pilot light as part of routine checks in the building. In addition, during the daytime when dietary staff are making preparations, the hood fan motor/switch is kept in on position. At night after the hood fan is turned off, the HVAC system is kept on to evacuate any vapors or gas to prevent accumulation in the event the pilot lights were to ever be blown out.

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Conclusion #1:

Substantiated: The facility had handled the incidental situational occurrence in an acceptable manner.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric Mundell", with a stylized flourish at the end.

ERIC MUNDELL
Team Leader
Health Facility Surveyor
Facility Fire Safety & Construction

EM/lj

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program